



2021 SUMMER CAMPS – REFUND AND CANCELLATION POLICY

=====

- Summer Camp Registration and Processing fee of \$35 for any 1-week or \$60 for a 2-week camp session is non-refundable, regardless of any refund of payment or issuance of credit.
 - All change requests and cancellations will be subject to the Summer Camp Registration and Processing fee of \$35 for any 1-week or \$60 for a 2-week camp session. Change requests are accepted subject to availability.
 - In addition, the refund or the issuance of the credit will be subject to the following:
 - Cancellations made prior to May 1st:** Will receive a refund of 90% of the payment made and will be subject to additional deduction of Registration and Processing Fee (\$35 for 1-week or \$60 for 2-weeks).
 - Cancellations between May 1st and May 31st:** Will receive a full credit, after deducting the Registration and Processing Fee, to be applied toward future enrollments. This credit must be redeemed and applied as payment towards another 2021 Kidizens In-Person camp, 2021 Kidizens Online Camp, or a Kidizens class during the Fall of 2021. All unused credit issued in 2021 will expire on Dec 31, 2021.
 - Cancellations made after May 31st:** Will receive a 50 percent credit, after deducting the Registration and Processing Fee, to be applied towards future enrollments. This credit must be redeemed and applied as payment towards another 2021 Kidizens In-Person Camp, 2021 Kidizens Online Camp, or a Kidizens class during the Fall of 2021. All unused credit issued in 2021 will expire on Dec 31, 2021.
 - If a camp gets cancelled -
 - Due to low enrollment (less than 6 kids):** All camp registrants will be notified in advance, and 100% refund will be issued.
 - Due to Covid or health-related mandate:** Parents will be offered an online camp option with a refund for the difference in price. This credit must be redeemed and applied toward payment for another 2021 Kidizens In-Person camp, 2021 Kidizens Online Camp, or a Kidizens class during the Fall of 2021.
 - All refunds will be issued via the original payment method.
 - Camp fees are not refunded or prorated for any days of camp missed due to illness or injury. In case of an emergency, we may make exceptions and issue credit on a case-by-case basis.
 - 2020 Summer Camp credits will be honored in 2021, subject to availability.
 - Refunds will not be given to students who have been asked to not participate due to disruptive behavior in a class. We strive to impart good “kidizenship” in all of our kids. Kidizens reserves the right to ask any student to not continue, if the student is deemed to be compromising the quality of experience of the session and other students. (Please see our behavior expectations and disciplinary policy in the registration form for further details).
- =====